

City of London Corporation Committee Report

Committee(s): Housing Management and Almshouses Sub-Committee – For decision	Dated: 28/11/2024
Subject: Housing Strategy One Year Action Plan – 2025-26	Public report: For Decision
This proposal: <ul style="list-style-type: none"> • delivers Corporate Plan 2024-29 outcomes • provides statutory duties 	
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain’s Department?	No
Report of: Judith Finlay, Executive Director Community & Children’s Services	
Report author: Scott Myers, Strategy & Projects Officer	

Summary

This report presents the Housing Strategy 2025-29 one year action plan for 2025-26 for Member approval, following the strategy's approval by Members in June 2024.

The action plan establishes a baseline for initiating the delivery of the strategy's priorities. A subsequent, longer-term action plan will be developed next year to outline actions for the remainder of the strategy's duration.

Recommendation(s)

Members are asked to:

- Approve the action plan for 2025-26

Main Report

Background

1. The Housing Strategy 2025-29 was approved by the Housing Management and Almshouses Sub-Committee in June 2024. Since then, work has been taken to establish the first baseline actions that can be delivered by the Housing Service during the 2025-26 financial year.
2. These actions set out in this plan are high level and deliver on the priorities of the Housing Strategy. Actions noted include work to enhance customer service, invest in repairs and maintenance, improve resident services, ensure compliance with building safety regulations, improve health and safety and plans to increase the supply of affordable housing.
3. On completion of this action plan, a three-year action plan will be developed which will set out actions that require multiple years of implementation to complete.

Current Position

4. This action plan was developed by evaluating the priorities of the strategy, focusing on what is achievable over a one-year period.
5. It provides the strategic direction for the Housing Management Team over the coming year to improve the services we deliver to residents, as well as help meet our statutory obligations.
6. Although the plan sets out some of the measures that will take place to achieve the overall action, much of the granular detail involved will be achieved through service level team plans across the Housing Service, which are guided by this plan.
7. The action plan provides information on the key outcomes achieved through the delivery of each action, as well as relevant Key Performance Indicators (KPIs) on how we will measure success of actions where appropriate. It also provides an expected completion date by financial year quarters.
8. Progress in meeting the obligations of the action plan within Housing will be monitored by the Housing Management Team, and a report to Members on its progress will be provided on an annual basis.
9. The progress made in this action plan will also help shape the subsequent three-year action plan, which will guide longer term actions related to the strategies priorities, and will be published in 2025-26.

10. The action plan can be viewed in Appendix 1, as well as a copy of the approved strategy in Appendix 2.

Corporate & Strategic Implications

Strategic implications – The Housing Strategy one year action plan aligns with the priorities of the Corporate Plan 2024-29, such as ‘Diverse Engaged Communities’, ‘Providing Excellent Services’ and ‘Leading Sustainable Environment’. It also provides direction to the City of London Corporation's ambitions to improve housing services to its residents, as well as the delivery of new affordable homes. The action plan also aligns to and delivers aspirations set out in the Climate Action Strategy.

Financial implications – within existing budgets.

Resource implications – none identified.

Legal implications – none identified.

Risk implications – none identified

Equalities implications – The action plan and the Housing Strategy sets out our ambition to ensure that housing services are inclusive, fair and equitable, which includes ensuring that we support residents with vulnerabilities fairly.

Climate implications – The action plan sets out actions that help the City Corporation achieve Net Zero by 2027 and reduce carbon emissions, as set out in the Climate Action Strategy.

Security implications – None identified.

Conclusion

11. This action plan sets out our ambitions for coming financial year within the housing service. It builds upon the current transformation programme and provides a clear focus and direction for the successful deliver of housing services in the City of London and on our estates in neighbouring London Boroughs.

Appendices

- Appendix 1 – Housing Strategy One Year Action Plan – 2025-26
- Appendix 2 – Housing Strategy 2025-29

Scott Myers

Strategy & Projects Officer

E: Scott.Myers@cityoflondon.gov.uk